

IDEAS
THAT SERVE
JUSTICE

agami

Agami is bringing the power of **new ideas, new changemakers and new platforms** to exponentially improve our systems of law and justice and create a strong foundation for a developed India

RULE OF LAW CHALLENGES

UNDERLYING STUCK MINDSETS (AND FAILED APPROACHES)

	Poor protection of assets and rights	Low trust in formal justice mechanisms and systems
Opaque, unprofessional and unaffordable legal services	Unclear resolution and enforcement of settlements and decision	Regulatory incapacity and unpredictability
Slow moving and inaccessible courts	Low legal and justice literacy	

Judges, lawyers and bureaucrats must solve alone

Few big solutions will fix all problems

New policies, laws and fora are needed

Top-down transformation solution

All solutions need lawyers to address

Community solutions are fringe

Samaaj, Sarkaar, and Bazaar Collaboration
Not possible

If we don't un-stuck justice innovation



NO TRUST IN CONTRACTS*

Contracts are worthless without dispute resolution and enforcement. If we don't innovate both privately and publicly we will end up stifling growth and creating perverse incentives



NO PROTECTION OF ASSETS

Without the protection of property, intellectual property, and SME goods and capital, we are not laying the foundations for sustained growth.



NO LEVEL PLAYING FIELD

Without dependable access to legal services and justice mechanisms only those who can leverage power and influence can participate in India's growth story, thereby weakening it immeasurably

Table 1: Capturing India's decade-long journey in the Doing Business Rankings											
Parameters	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
Ease of starting a business	169	165	166	173	179	158	155	155	156	137	136
Dealing with construction permits	175	177	181	182	182	184	183	185	181	52	27
Getting electricity	-	-	98	105	111	137	70	26	29	24	22
Registering your property	93	94	97	94	92	121	138	138	154	166	154
Getting credit for your business	30	32	40	23	28	36	42	44	29	22	25
Protecting minority investors	41	44	46	49	34	7	8	13	4	7	13
Paying taxes	169	164	147	152	158	156	157	172	119	121	115
Trading across borders	94	100	109	127	132	126	133	143	146	80	68
Enforcing contracts	182	182	182	184	186	186	178	172	164	163	163
Resolving insolvency	138	134	128	116	121	137	136	136	103	108	52
Overall Rank	133	134	132	132	134	142	130	130	100	77	63

Source: Doing Business database, World Bank.

But to transform critical stuck areas like

Dispute Resolution

Affordable Legal Services

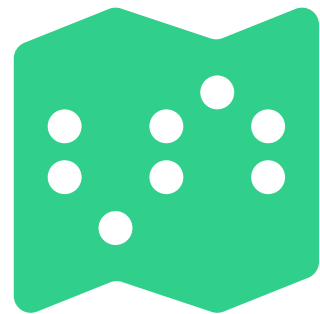
Legal Literacy

Effective Regulation

Wage and Asset Protection

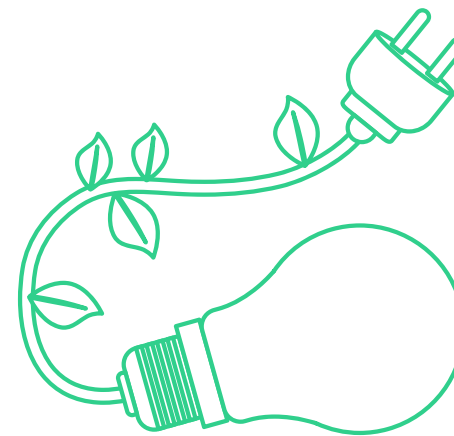
We must bring *new* mindsets and new approaches

How Agami works ➡ Unstuck the System with



NEW PATHWAYS

Unstuck the legacy perspectives that we can't get out of. Catalyse totally different approaches to justice transformation.



NEW ACTORS

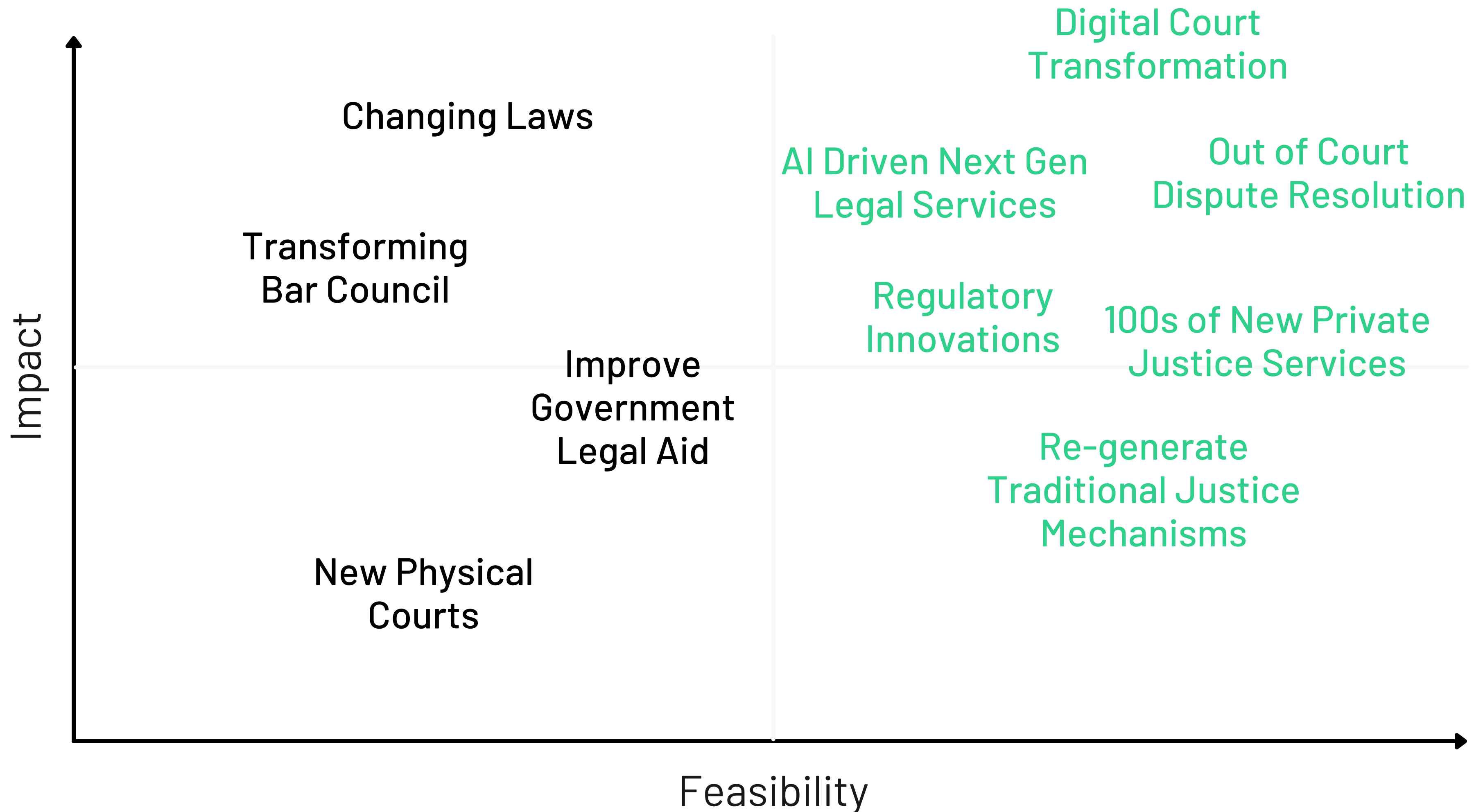
Find the new ideas to unlock stuck energy and bring in new actors. Disrupt the status quo and create a sense of possibility



NEW PLATFORMS

Leverage the power of diverse and high trust community to allow ideas to take root and scale in stuck systems

Entrepreneurship.
At an Ecosystem Level





ODR

Unlock Out-of-Court Online Dispute Resolution for Millions of Disputes



PUCAR

Catalysing Digital, Open and Networked Courts for a New Justice System



OpenNyAI

Unleash the Power of Open AI to Transform Systems of Justice

Collaborative Missions for Public Innovation



Build the Field of ALL justice innovators



National Prize that sets the bar for high quality innovation

agaSHALAMI

Collective leadership development for justice innovators

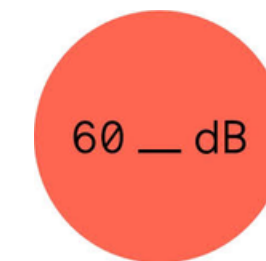
Agami is a top 25
Systems Impact
Exemplar in India



Agami is an emerging
Impact Unicorn



Agami is top 1% in
Network Power Rating





Unlock Out-of-Court Online Dispute
Resolution for Millions of Disputes



Catalysed the World's Largest Online Dispute Resolution Ecosystem

6 crore disputes onboarded

20 startups, 6 VC funded

NITI Aayog, Govt and Judiciary Backed

Native inclusion in ONDC, UPI, SEBI & AA

ODR in 90% BFSI contracts & new laws (Telecom)





Pramod Rao Executive Director | SEBI



SEBI | Online Resolution of Disputes in the Indian Securities Market

Securities and Exchange Board of India is made for protect the interests of investors in securities and to promote the development of, and to regulate the
www.sebi.gov.in

G'evening Folks:

SEBI has issued the circular for making operational ODR in the Indian securities market

Thanks to everyone involved in making this possible!

https://www.sebi.gov.in/legal/circulars/jul-2023/online-resolution-of-disputes-in-the-indian-securities-market_74794.html

8:01 pm



18



Agami is responsible for building the ODR movement in India – from a dream to tangible impact

– Chittu Nagarajan, ODR Pioneer

Agami has filled a critical gap in public leadership for the law and justice space by focusing on individual and collective entrepreneurship towards better systems

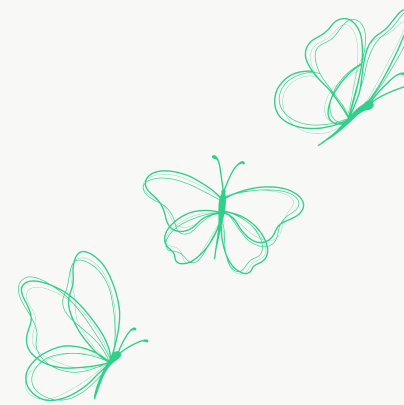
– Pramod Rao, Executive Director, SEBI

Agami has been relentlessly working to bring speed, efficiency and innovation to the justice delivery system in India.

– Kanchan Gupta, Leading ODR Startup

Detailed publication on Agami's role in catalyzing ODR in India

In 2025



MOVE ODR TO NATIONSCALE

Ensure ODR is a necessary part of every
new government, business and digital
infra system



Catalysing Digital, Open and Networked
Courts for a New Justice System



Launched India's First Fully Digital Court

PUCAR creates DRISTI digital court DPG stack
Kerala HC launches first 24x7 ON Court in Kollam
Agami leads coalition for Digital Courts Roadmap
6000 cr allocated for Digital Courts Vision

KERALA HIGH COURT SETS UP FIRST DIGITAL BRANCH IN KOLLAM

NDTV




Kollam Court launched in August 2024 for Cheque Bounce Cases



Introducing 24x7 ON Courts


Share



Watch on  YouTube

The litigant and the counsel

In 2025



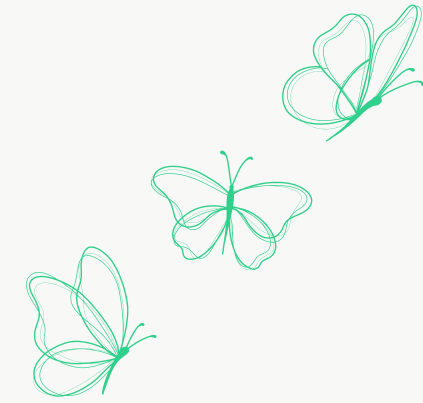
SCALE THE COURTS

Grow the existing Kollam court
and also spread the use of
DRISHTI for other Kerala Courts



ADAPT THE COURTS

Adapt the current stack to
implement courts for other
use cases such as motor
vehicles



EVOLVE THE COURTS

Learn from the existing experience
to evolve the stack to become
better

OpenNy^{AI}

Unleash the Power of Open AI to
Transform Systems of Justice

The background of the slide features a stylized illustration of several hands in various shades of grey, pink, and beige, reaching out to hold a large, textured globe in the center. The hands are positioned around the globe, with some fingers pointing towards it and others supporting it from below. The overall style is abstract and artistic, with a focus on human collaboration and global impact.

Integrated open AI data and technology into key largescale justice systems

Re-imagined the National Public Grievances System to potentially handle 1 crore per year
Open AI chatbot tech for large justice use cases
Unlocked 1 mn+ grievance datasets from DARPG on an open license and data commitment

Screenshot of Our Recommendation

CPGRAMS Re-imagined Note to Partha.pdf
Page 11 of 15

an assist with filling in this form.

AutoFill Form

Next Gen CPGRAMS

Tell us what happened and we'll try to file your grievance with the right authorities

I was at AIIMS Delhi when.

Choose where to file. These options are based on what you've shared above. You may choose an option below, or share more details above, so we can better determine where to file your grievance. If you know where to file your grievance, [click here](#).

1.Ministry A > Category X > Sub Category K

1.Ministry A > Category X > Sub Category K

1.Ministry A > Category X > Sub Category K

1.Ministry A > Category X > Sub Category K

1.Ministry A > Category X > Sub Category K

iii. Screen 3: Once the citizen makes a choice, we attempt to prefill some fields with details provided in the citizen's story. This is done using AI. The fields are made available for the citizen to edit or to fill out things that haven't been provided for in the original grievance. This screen also lays out clear expectations for how long it may take to resolve a grievance under this category.

At this screen we also allow people to register. Registration should ideally be optional. Just as e-commerce companies



Screenshot of Part 1/3 of RFP by DARPG

darpg.gov.in

29 / 103 | 100% + |

Request for Proposal (Volume-I)

Next Gen CPGRAMS

Tell us what happened and we'll try to file your grievance with the right authorities

I was at AIIMS Delhi when.

Choose where to file. These options are based on what you've shared above. You may choose an option below, or share more details above, so we can better determine where to file your grievance. If you know where to file your grievance, [click here](#).

1.Ministry A > Category X > Sub Category K

1.Ministry A > Category X > Sub Category K

1.Ministry A > Category X > Sub Category K

1.Ministry A > Category X > Sub Category K

1.Ministry A > Category X > Sub Category K

Screen 3:

Once registration of grievance is complete, we offer transparency of the process back to the citizen, so they understand what is expected to happen after filing, and potential duration for resolution.

Next Gen CPGRAMS

You are filing under the following category. To change, [click here](#).

1.Ministry A > Category X > Sub Category K

Typical resolution time: 72 Hours. (Sept 21, 2024)

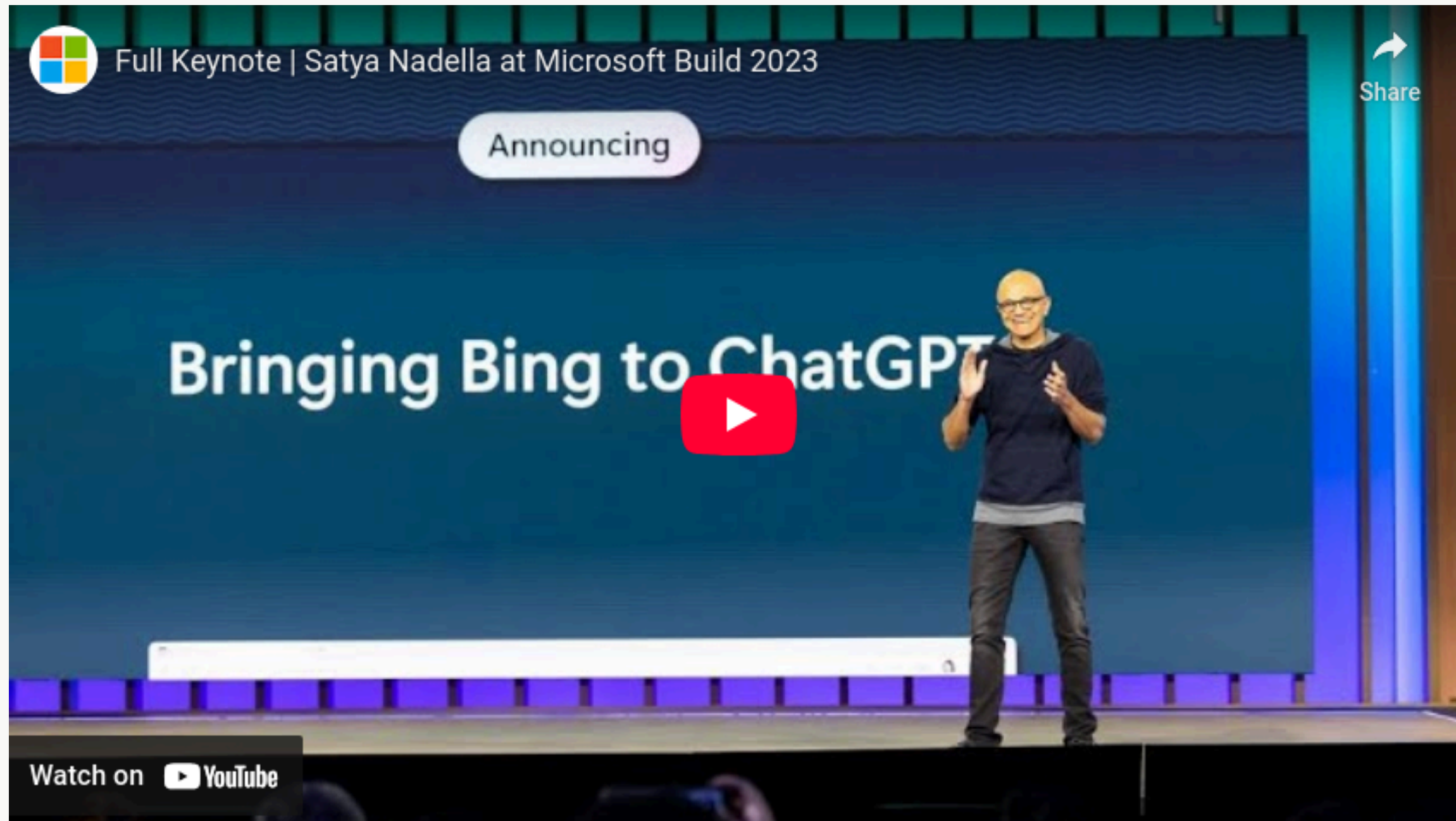
Successfully registered

Your grievance is being forwarded to the relevant authorities. You will receive updates via SMS/Email.

Estimated resolution date: Sept 21, 2024

Grievance filed with CPGRAMS

3:56PM September 18, 2024



Potential of OpenNyAls Jugalbandi stack to catalyse social use cases



OpenNyAI's Jugalbandi stack wins the Govt Velocity Challenge in the AI chatbots category in 2024 despite being the only open source solution competing

Jugalbandi code incorporated into Bhashini's Bhasha Bandhu after winning the Govt Velocity Challenge in 2024



सत्यमेव जयते

प्रशासनिक सुधार और लोक शिकायत विभाग

**DEPARTMENT OF
ADMINISTRATIVE REFORMS &
PUBLIC GRIEVANCES**



सत्यमेव जयते

विधि और न्याय मंत्रालय
**MINISTRY OF LAW &
JUSTICE**



सत्यमेव जयते
NITI Aayog

In 2025



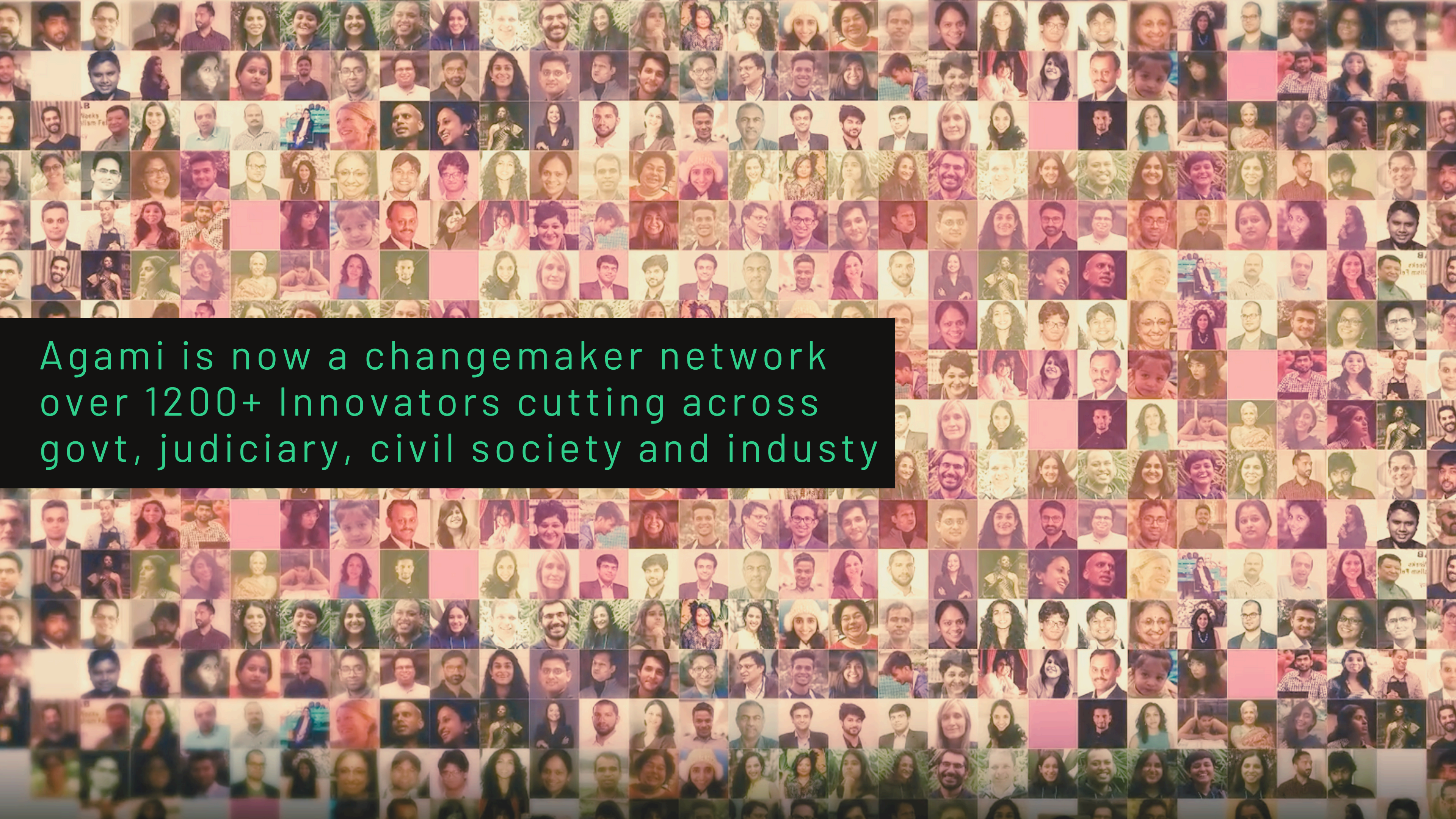
GROW JUSTICE AI USECASES

Enable legal and justice entrepreneurs to
create solutions that work at scale



FIT AI INTO KEY JUSTICE NEEDS

Continue to identify and plug into largescale
systemic needs in and around legal services



Agami is now a changemaker network
over 1200+ Innovators cutting across
govt, judiciary, civil society and industry



Justicemakers Mela'24 - Aftermovie



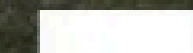
Copy link

JUSTICEMAKERS MELA



Justicemakers Mela

Aao Bhopal Chalein!



visit agami.in

Watch on  YouTube



2027

500 million
citizens impacted

2025

100 million
citizens impacted

2018



Join us in ensuring a better justice experience for 500 million Indians* by 2027

*Measured in the number of citizens touched by new systems, services and products in law and justice catalyzed by Agami through missions or ecosystem support

the team

